

# OZAIN Shah

(IT & Intelligence Professional)

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## Professional Summary

Results-driven and highly versatile IT and Intelligence professional with over **7 years of service in the Air Intelligence of the Pakistan Air Force**, bringing forward an exceptional blend of technical, analytical, and investigative skills. Adept in **cybersecurity, digital forensics, network defense, software engineering, and field intelligence operations**, with a proven track record of safeguarding sensitive data, managing mission-critical IT infrastructures, and deploying advanced threat detection protocols in high-pressure environments.

Holding a **BS in Software Engineering** and multiple elite certifications from **Google, Cisco, OPSWAT, and Basel Institute**, I bring both strategic foresight and hands-on expertise. My unique experience includes serving as **Incharge Cyber Security & Digital Forensics in a forward operational area**, making me highly proficient in **digital investigations, OSINT, suspicious financial transaction analysis, and AI-assisted cyber defense systems**.

## Work Experience

- Independent Travel Manager (Remote)
  - Managed travel solutions for international clients in a fast-paced, client-centric environment.
- Digital Forensics Expert
  - Conducted detailed digital evidence analysis for both private and legal investigations.
  - Provided cyber intelligence support and forensic reporting using industry tools.
- Office Management Assistant (Remote)
  - Supported administrative workflows, handled secure data and coordinated confidential documents.
- Customer Support Specialist
  - Delivered IT-based support, managed CRM systems, and ensured high-quality service delivery.
- Air Intelligence – Pakistan Air Force
  - Field Intelligence Operative (2019–2022): Conducted covert surveillance, HUMINT, and ground-level investigations.
  - In-charge Cyber Security & Digital Forensics (2022–2024): Led cyber defense strategies and forensic operations in a high-risk environment.

## Education

- BS Software Engineering – Virtual University of Pakistan | 2021-25
- HSSC – BISE Sargodha | 2021
- SSC – BISE Sahiwal | 2016

## **Certifications**

- C++ Programming – Google
- IT Support Specialist – Google
- Data Analytics – Google, Cisco
- Cyber Security Expert – Cisco
- Critical Infrastructure Protection (CIP) – OPSWAT Academy
- Generative AI for Investigators – ISS World
- Open Source Intelligence (OSINT) – Basel Institute
- Suspicious Transaction Analysis – Basel Institute
- International Cooperation & Mutual Legal Assistance – Basel Institute
- Intelligence Course – School of Intelligence, Peshawar (2018)
- Advanced Intelligence Course – School of Intelligence, Peshawar (2023)
- Digital Forensics Course – Dr. Qamar Ul Arifeen (Director IB), PAF Base Faisal, Karachi (2021)
- Security Warfare and Advanced Tactics Course – Ground Combat School, PAF Base Kallar Kahar
- Hacking Course – National Intelligence Academy, Islamabad
- Fingerprint and Crime Scene Course – Provost Training School, PAF Base Nur Khan, Rawalpindi
- Advanced Interrogation Course – National Intelligence Academy, Islamabad
- CDR Analysis and Geo-Fencing Course – Special Crime Investigation Wing, Quetta

## **Technical Skills**

C++, Python, HTML, MySQL, OSINT Tools, Forensic Suites, Google Workspace, MS Office, Digital Forensics, Cybersecurity, Field Intelligence, Data Analytics, Software Engineering, IT Troubleshooting

## **Soft Skills**

Discipline, Strategic Thinking, Conflict Resolution, Active Listening, Keen Observer, Confidentiality, Leadership, Public Relations, Time & Stress Management, Communication, Rapport Building

## **Projects**

- Abusive Language Detection System (Python) - Developed a machine-learning-based system to identify and classify abusive content in text. Successfully deployed for a client in Pakistan.

## **Honors & Awards**

- Frequently appreciated by senior leadership for excellence, integrity, and mission success.
- Maintained top security clearance and trust during military tenure.

## **Interests**

- Cybersecurity Research
- OSINT Investigations
- Programming & Digital Innovation
- Reading Military and Tech Intelligence
- Exploring Forensic and Analytical Tools